

ID	Istruzioni operative
1	Nello sheet "KPI disponibilità" sono esposti i KPI giornalieri di monitoraggio della disponibilità (%uptime), indisponibilità (%downtime) e mancata raggiungibilità (% error response per mancata raggiungibilità delle API) delle API esposte sul Gateway CBI PSD2 (colonne "Tutte le API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online della Banca assimilabili alle API esposte sul Gateway PSD2 CBI (colonne "Interfacce Online Banca").
2	Nello sheet "KPI performance" sono esposti i KPI giornalieri di monitoraggio delle performance delle API esposte sul Gateway PSD2 CBI (colonne con intestazione "API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online assimilabili alle API esposte sul Gateway PSD2 CBI della Banca (colonne con intestazione "Interfaccia Online Banca"). I KPI sono raggruppati in base alla macrofunzione di riferimento (es. "Tempo medio giornaliero (in millisecondi) per preparazione Bonifico SCT").
3	Nello sheet "KPI performance", il valore "N/A" rappresenta una mancata invocazione delle API esposte sul Gateway PSD2 CBI o delle funzionalità esposte sui canali proprietari online della Banca nel giorno di riferimento.
4	Nello sheet "KPI performance", il monitoraggio delle performance delle funzionalità esposte sui canali proprietari online fa riferimento a misurazione lato back-end. Il monitoraggio delle performance delle API esposte sul Gateway CBI PSD2 fa riferimento a misurazioni relative al caricamento dei front-end.

Tutte le API Gateway PSD2		Interfacce Online Banca: Home Banking		Tutte le API Gateway PSD2	
Data	%uptime	%downtime	%uptime	%downtime	% error response per mancata raggiungibilità delle API
2024-04-01	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-02	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-05	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-06	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-07	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-08	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-09	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-10	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-12	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-15	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-16	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-17	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-18	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-19	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-20	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-21	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-22	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-24	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-25	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-26	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-27	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-28	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-29	100.0%	0.0%	100.0%	0.0%	0.0%
2024-04-30	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-01	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-02	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-05	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-06	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-07	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-08	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-09	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-10	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-12	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-15	100.0%	0.0%	98.39%	1.61%	0.0%
2024-05-16	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-17	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-18	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-19	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-20	100.0%	0.0%	99.31%	0.69%	0.0%
2024-05-21	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-22	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-24	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-25	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-26	100.0%	0.0%	99.29%	0.71%	0.0%
2024-05-27	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-28	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-29	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-30	100.0%	0.0%	100.0%	0.0%	0.0%
2024-05-31	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-01	100.0%	0.0%	100.0%	0.0%	0.0%

2024-06-02	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-05	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-06	100.0%	0.0%	98.54%	1.46%	0.0%
2024-06-07	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-08	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-09	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-10	100.0%	0.0%	99.30%	0.70%	0.0%
2024-06-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-12	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-15	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-16	100.0%	0.0%	85.41%	14.59%	0.0%
2024-06-17	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-18	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-19	100.0%	0.0%	99.31%	0.69%	0.0%
2024-06-20	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-21	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-22	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-24	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-25	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-26	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-27	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-28	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-29	100.0%	0.0%	100.0%	0.0%	0.0%
2024-06-30	100.0%	0.0%	100.0%	0.0%	0.0%

2024-06-10	132.50	1400.00	N/A	N/A	207.11	3500.00	N/A	N/A	74.61	1400.00	N/A	N/A	750.88	6700.00	1407.42	900.00	N/A	1800.00	N/A	6700.00	N/A	700.00	N/A	6700.00
2024-06-11	N/A	1300.00	N/A	N/A	N/A	2500.00	N/A	N/A	N/A	1300.00	N/A	N/A	1221.06	1000.00	1338.13	800.00	N/A	1900.00	N/A	1000.00	N/A	650.00	N/A	1000.00
2024-06-12	221.00	500.00	N/A	N/A	327.76	2400.00	N/A	N/A	106.76	500.00	N/A	N/A	807.10	1000.00	1005.49	800.00	N/A	1200.00	N/A	1000.00	N/A	250.00	N/A	1000.00
2024-06-13	N/A	1200.00	N/A	N/A	71.00	2000.00	N/A	N/A	71.00	1200.00	N/A	N/A	824.87	5000.00	1193.28	800.00	N/A	1700.00	N/A	5000.00	N/A	600.00	N/A	5000.00
2024-06-14	N/A	1200.00	N/A	N/A	71.00	3700.00	N/A	N/A	71.00	1200.00	N/A	N/A	912.00	1300.00	1217.73	700.00	N/A	1800.00	N/A	1300.00	N/A	600.00	N/A	1300.00
2024-06-15	N/A	N/A	N/A	N/A	70.00	N/A	N/A	N/A	70.00	N/A	N/A	N/A	827.53	1600.00	993.84	900.00	N/A	1500.00	N/A	1600.00	N/A	N/A	N/A	1600.00
2024-06-16	N/A	300.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	300.00	N/A	N/A	769.23	3400.00	1470.69	900.00	N/A	1500.00	N/A	3400.00	N/A	300.00	N/A	3400.00
2024-06-17	146.00	1300.00	N/A	N/A	252.83	1900.00	N/A	N/A	106.83	1300.00	N/A	N/A	842.00	3100.00	1078.09	800.00	N/A	1800.00	N/A	3100.00	N/A	650.00	N/A	3100.00
2024-06-18	N/A	1400.00	N/A	N/A	N/A	2200.00	N/A	N/A	N/A	1400.00	N/A	N/A	782.19	2900.00	1238.73	800.00	N/A	1700.00	N/A	2900.00	N/A	700.00	N/A	2900.00
2024-06-19	147.50	1200.00	N/A	N/A	231.91	2300.00	N/A	N/A	84.41	1200.00	N/A	N/A	869.81	4500.00	1127.32	700.00	N/A	1600.00	N/A	4500.00	N/A	600.00	N/A	4500.00
2024-06-20	N/A	1300.00	N/A	N/A	66.00	2300.00	N/A	N/A	66.00	1300.00	N/A	N/A	781.47	2300.00	1012.29	700.00	N/A	1700.00	N/A	2300.00	N/A	750.00	N/A	2300.00
2024-06-21	N/A	1200.00	N/A	N/A	72.00	2500.00	N/A	N/A	72.00	1200.00	N/A	N/A	830.76	800.00	1797.62	700.00	N/A	1700.00	N/A	800.00	N/A	600.00	N/A	800.00
2024-06-22	N/A	1200.00	N/A	N/A	78.00	N/A	N/A	N/A	78.00	1200.00	N/A	N/A	760.18	4300.00	985.29	600.00	N/A	1700.00	N/A	4300.00	N/A	600.00	N/A	4300.00
2024-06-23	N/A	1000.00	N/A	N/A	N/A	4700.00	N/A	N/A	N/A	1000.00	N/A	N/A	782.06	1000.00	1608.89	800.00	N/A	1900.00	N/A	1000.00	N/A	500.00	N/A	1000.00
2024-06-24	164.00	1300.00	N/A	N/A	238.33	2100.00	N/A	N/A	74.33	1300.00	N/A	N/A	829.88	5700.00	978.29	900.00	N/A	1700.00	N/A	5700.00	N/A	650.00	N/A	5700.00
2024-06-25	N/A	1200.00	N/A	N/A	N/A	2200.00	N/A	N/A	N/A	1200.00	N/A	N/A	693.71	1000.00	1069.96	500.00	476.00	N/A	N/A	1000.00	N/A	600.00	N/A	1000.00
2024-06-26	N/A	1100.00	N/A	N/A	83.00	2200.00	N/A	N/A	83.00	1100.00	N/A	N/A	781.12	1900.00	1158.88	600.00	N/A	3100.00	N/A	1900.00	N/A	550.00	N/A	1900.00
2024-06-27	162.00	1500.00	N/A	N/A	231.45	3000.00	N/A	N/A	69.45	1500.00	N/A	N/A	854.82	3700.00	1112.18	700.00	N/A	1900.00	N/A	3700.00	N/A	750.00	N/A	3700.00
2024-06-28	N/A	1400.00	N/A	N/A	N/A	2300.00	N/A	N/A	N/A	1400.00	N/A	N/A	830.06	1800.00	1146.55	600.00	N/A	1600.00	N/A	1800.00	N/A	700.00	N/A	1800.00
2024-06-29	152.67	1300.00	N/A	N/A	259.47	2200.00	N/A	N/A	106.8	1300.00	N/A	N/A	911.35	900.00	1174.30	N/A	N/A	1700.00	N/A	900.00	N/A	650.00	N/A	900.00
2024-06-30	N/A	1100.00	N/A	N/A	N/A	2300.00	N/A	N/A	73.00	1100.00	N/A	N/A	886.94	3500.00	1055.67	N/A	N/A	N/A	N/A	3500.00	N/A	550.00	N/A	3500.00